

Gartner, Inc. Service Agreement for FLORIDA HOUSING FINANCE CORP (“Client”)

This Service Agreement (“SA”) is between Gartner, Inc. of 56 Top Gallant Road, Stamford, CT 06904 (“Gartner”) on behalf of itself and all wholly-owned affiliates of Gartner, Inc. and Client of 227 N Bronough St, Ste #5000, Tallahassee, FL 32301. (“Client”), and includes the Master Client Agreement (ACS# 81141902-VITA-18-ACS) between Gartner and Client or Client’s parent or affiliate dated ~~MAY-2018~~ the terms of which are incorporated by reference, and all applicable Service Descriptions. This SA constitutes the complete agreement between Gartner and Client. Client agrees to subscribe to the following Services for the term and fees set forth below.

1. DEFINITIONS AND ORDER SCHEDULE:

Services are the subscription-based research and related services purchased by Client in the Order Schedule below and described in the Service Descriptions. Service Names and Levels of Access are defined in the Service Descriptions. Gartner may periodically update the names and the deliverables for each Service. If Client adds Services or upgrades the level of service or access, an additional Service Agreement will be required.

Service Descriptions describe each Service purchased, specify the deliverables for each Service, and set forth any additional terms unique to a specific Service. Service Descriptions for the Services purchased in this SA may be viewed and downloaded through the hyperlinks listed in Section 2 below or may be attached to this SA in hard copy, and are incorporated by reference into this SA.

<u>Service Name</u>	<u>Level of Access</u>	<u>Quantity</u>	<u>Name of User to be Licensed</u>	<u>Contract Term Start Date</u>	<u>Contract Term End Date</u>	<u>Annual Fee USD</u>	<u>Total Fee USD</u>
Executive Programs	Member Basic for Midsize Enterprises	1	David Hearn	01-JUL-2019	30-JUN-2020	\$61,096.00	\$61,096.00
				Term Total	(Excluding applicable taxes)		\$61,096.00
				Total Services:	(Excluding applicable taxes)		\$61,096.00

1-6GQSJK 2003 FA000118

*** Please note, the purchase of the Gartner “Executive Program (EXP) Member Basic” product via this Agreement is limited to existing EXP Member Basic license holders. As a result of the retirement of EXP Member Basic, Client will instead be provided access to the Gartner Executive Program Member Basic for Midsize Enterprise.***

2. SERVICE DESCRIPTIONS:

<u>Service Name/ Level of Access</u>	<u>Service Description URL</u>
Executive Programs Member Basic for Midsize Enterprises	http://sd.gartner.com/sd_ep_team_member_basic_mse.pdf

3. PAYMENT TERMS

Gartner will invoice Client annually in advance for all Services. Payment is due 30 days from the invoice date. Client shall pay any sales, use, value-added, or other tax or charge imposed or assessed by any governmental entity upon the sale, use or receipt of Services, with the exception of any taxes imposed on the net income of Gartner.

Please attach any required Purchase Order ("PO") to this SA and enter the PO number below. If an annual PO is required for multi-year contracts, Client will issue the new PO at least 30 days prior to the beginning of each subsequent contract year. Any pre-printed or additional contract terms included on the PO shall be inapplicable and of no force or effect. All PO's are to be sent to purchaseorders@gartner.com. This SA may be signed in counterparts.

4. CLIENT BILLING INFORMATION

19-005
Purchase Order Number

227 N. Bronrough Street, Suite 5000, Tallahassee, FL 32301
Billing Address

850.488.4197
Invoice Recipient Tel. No.

David Hearn, CIO
Invoice Recipient Name

David.Hearn@floridahousing.org
Invoice Recipient Email

5. AUTHORIZATION

Client:
FLORIDA HOUSING FINANCE CORP

Gartner, Inc.

[Signature]
Signature

DocuSigned by:
Alexandra Valenzuela
9EC299859525461...

6-18-19
Date

Signature
June 28, 2019
Date

Hugh R. Brown
Print Name

Date
Alexandra Valenzuela
Print Name

General Counsel
Title

Print Name
Contracts Specialist
Title

IF USING A DIGITAL SIGNATURE, PLEASE CONFIRM THE FOLLOWING AS A CONDITION OF CONTRACT EXECUTION:

[] By ticking this box, I agree that by affixing my digital signature hereunder I am attesting that: (i) this is my own personal legal signature; and (ii) I am a duly authorized signatory for my company. My signature verifies that the information provided to Gartner hereunder is subscribed by me, under penalty of false statement and material breach of contract.

SERVICE DESCRIPTION
Attachment to the Service Agreement
EXECUTIVE PROGRAMS MEMBER BASIC FOR MIDSIZE
ENTERPRISE

Executive Programs Member Basic for Midsize Enterprise (the “Service”) is designed for the most senior technology executive in the client organization, typically the CIO. This Service provides the client with an ongoing advisory relationship with Gartner.

DELIVERABLES

Client may designate one (1) Licensed User, referred to herein as “Member,” who may access the Deliverables listed below.

- Assigned Service Delivery Team (Remote)
- Value Reviews
- Access to research advisors
- Gartner IT Symposium/Xpo™ with Executive Programs VIP access
- Executive Programs Events
- Peer Networking
- Gartner for IT Leaders Research and Related Content
- Benchmark Analytics: IT Key Metrics Data
- Executive Programs Research and Related Content
- Talking Technology Series

ADDITIONAL DELIVERABLE ENTITLEMENTS

1. Assigned Service Delivery Team (Remote)

An Executive Programs CIO expert, who works with CIOs every day, and an Executive Client Manager will serve as the Member’s primary point of contacts. The Executive Programs CIO expert will facilitate the identification and leverage of targeted Gartner offerings to meet Member initiatives and priorities in the Member’s context.

The Member may interact via teleconference on a monthly basis with the CIO expert and Gartner to ensure ongoing engagement and delivery of value. Interactions may include: research advisor interactions, local events, Gartner IT Symposium/Xpo attendance, peer networking interactions, or teleconferences with the Service Delivery Team to include the review and application of Executive Programs Research, the annual Executive Programs CIO Agenda, or other relevant content.

2. Value Review

The CIO expert will periodically conduct Value Reviews with the Member against the Member Agenda.

3. Access to research advisors

Inquiry – Access to Gartner research advisors associated with this Service. Participation is limited to the research advisor and the Member. Inquiry topic may be any area of Gartner-covered Research so long as the purpose is to advance the Member Agenda.

Prioritized Scheduling – The Member is entitled to prioritized scheduling for Inquiry sessions and 1-on-1 sessions at Gartner IT Symposium/Xpo.

4. Events

Attendance at Gartner IT Symposium/Xpo™ – One (1) complimentary, nontransferable Gartner IT Symposium/Xpo invitation, including standard Symposium entitlements, plus Executive Programs VIP access.

Executive Programs Events – Complimentary, nontransferable invitation to attend local content-based Gartner Executive Programs Events, including regional CIO Leadership Forums, where available.

5. Peer Networking

Peer Directory – Access to searchable directory of senior technology leaders and CEOs.

Online Forums – Access to virtual discussions of common issues among peers on gartner.com, including a private forum exclusive for Executive Programs Members and Leaders.

Offline Meetups – Access to designated program lounges at Gartner IT Symposium/Xpo.

Facilitated Networking – CIO expert will, upon request, set up meetings or conference calls with peers around a specific topic to discuss best practices or areas of expertise.

6. Gartner for IT Leaders Research and Related Content – Includes Gartner Core IT and Role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner research advisors.

7. Benchmark Analytics: IT Key Metrics Data – Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across critical IT domains.

8. Executive Programs Research and Related Content

Research Reports – Up to 12 (twelve) Reports per year, covering Gartner-selected topics on areas where business and IT intersect (Schedules are approximations and are dependent on the publication schedule of relevant Research). Includes associated tools and teleconferences hosted by Executive Programs Research Report authors to discuss topics of their Research Reports.

Business Research and Related Content – Targeted to CIOs, CFOs, and other business executives.

9. Talking Technology Series – Commentaries on the latest IT topics in a monthly audio program that can be accessed on gartner.com or downloaded to an MP3 device.

ADDITIONAL USAGE INFORMATION

Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

Order Date

Vendor:

Gartner, Inc.
 56 Top Gallant Road
 Stamford, CT 06904

Ship To:

Florida Housing Finance Corporation
 Suite 5000
 227 N. Bronough St.
 Tallahassee, FL 32301-1329

Vendor	Vendor Fax #	Vendor Telephone #	Ship Via	FOB	Terms	
	1-800-219-7086	954-253-0866			Due 30 days from invoice Date	
Buyer	Contact Name	Remarks		Freight	Tax (Y/N)	
DH	Mariana McCranie	Master Client Agreement ACS# 81141902-VITA-18-ACS		N/A	N	
Line	Qty Ordered	Unit of Measure	Your Item Number	Our Item Number	Unit Price	Extended Price
	Qty Received	Qty Open	Item Description		Date Required	
1	1	EACH	1		61,096.00000	61,096.00
			Advisory Services Agreement			
2						
3						
4						
5						
6						
7						
					Nontaxable Subtotal	61,096.00
					Taxable Subtotal	
					Tax	
					Total Order	61,096.00



Authorized Signature