

**CONTRACT FOR  
DATA CLEARINGHOUSE SERVICES BETWEEN  
FLORIDA HOUSING FINANCE CORPORATION  
AND  
THE UNIVERSITY OF FLORIDA ON BEHALF OF  
THE SHIMBERG CENTER FOR HOUSING STUDIES**

This Contract for Data Clearinghouse Services, 007-2019 (Contract) is entered into by and between the FLORIDA HOUSING FINANCE CORPORATION (Florida Housing), a public corporation and a public body corporate and politic, with headquarters located at 227 North Bronough Street, Suite 5000, Tallahassee, FL 32301, and THE UNIVERSITY OF FLORIDA BOARD OF TRUSTEES ON BEHALF OF THE SHIMBERG CENTER FOR HOUSING STUDIES (Shimberg Center), located at 207 Grinter Hall P.O. Box 115500, Gainesville, FL 32611-5500. Upon execution by both parties, this Contract will become effective on July 1, 2019 (Effective Date).

RECITALS

- A. The Shimberg Center represents that it is fully qualified and possesses the requisite skills, knowledge, qualifications and experience to provide Housing Data Clearinghouse Services identified herein and offers to perform those services described in Exhibit A, Scope of Services, attached hereto and incorporated herein.
- B. Florida Housing has a need for such services and does hereby accept the offer of the Shimberg Center upon the terms and conditions outlined in this Contract.
- C. Florida Housing has the authority pursuant to Florida law to direct disbursement of funds for compensation to the Shimberg Center under the terms and provisions of this Contract.

AGREEMENT

NOW, THEREFORE, for valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

A. ATTACHMENTS

This Contract has the following attachments, which are incorporated herein:

Exhibit A, Scope of Work

B. ENGAGEMENT OF THE SHIMBERG CENTER

The Shimberg Center agrees to provide Housing Data Clearinghouse Services in accordance with the terms and conditions hereinafter set forth. The Shimberg Center agrees to perform the services set forth in Exhibit A, and as otherwise stated in this Contract. The Shimberg Center understands and agrees that all services under this Contract are to be performed solely by the Shimberg Center, and may not be subcontracted or assigned without the prior written approval and consent of Florida Housing.

C. TERM OF CONTRACT

The term of this Contract will be from the Effective Date through June 30, 2020.

D. MODIFICATION OF CONTRACT

Either party may request a modification of the provisions of this Contract. Modifications that are mutually agreed upon will be valid only when reduced to writing and signed by the parties.

E. INVOICES

The Shimberg Center will submit invoices to the program contact person in Section J, Administration of Contract. Each invoice for fees will be in a format that is clearly itemized so that the invoice states the specific services performed and when and where the services were performed. Payment of an undisputed invoice will be made within a reasonable period of time not to exceed 30 days after receipt of the invoice. If the Shimberg Center is found to be in non-compliance with Florida laws, federal laws, Florida Housing rules or Florida Housing policies governing its duties hereunder, or fails to perform its duties hereunder, any compensation received in connection with this Contract will be subject to forfeiture to Florida Housing.

F. FEES/COSTS

The Shimberg Center will be compensated as described within Exhibit A.

G. LIABILITY: INDEPENDENT CONTRACTOR; COMPLIANCE WITH LAWS

1. Florida Housing will not be deemed to have assumed any liability for the acts, omissions, or negligence of the Shimberg Center, its agents, its servants, or employees. Shimberg Center agrees to be responsible for the negligent acts or omissions of its employees or agents while acting within the scope of their employment during the term of this Agreement. Such liability is provided under Section 768.28, Florida Statutes, and does not extend to Florida Housing or other third parties.

2. This Contract is executed on behalf of Florida Housing by the signatory only in his or her designated capacity as representative and on behalf of Florida Housing. Such individual will neither have nor incur any individual or personal responsibility or liability under this Contract as a result of such execution.

3. Nothing herein will be construed as a waiver of sovereign immunity by Florida Housing or the Shimberg Center; it being the intent to reserve all such rights and immunities to the fullest extent of the law.

4. The Shimberg Center, together with its agents, suppliers, subcontractors, officers, and employees, must have and always retain under this Contract the legal status of an independent contractor, and in no manner will they be deemed employees of Florida Housing or deemed to be entitled to any benefits associated with such employment. During the term of this Contract, the Shimberg Center will maintain at its sole expense those benefits to which its employees would otherwise be entitled to by law. The Shimberg Center remains responsible for all applicable federal, state, and local taxes, and all FICA contributions.

5. The Shimberg Center will comply with all laws, rules, codes, ordinances, and licensing requirements that are applicable to the conduct of its business, including those of federal, state and local agencies having jurisdiction and authority. In addition, and by way of non-exhaustive example, the Shimberg Center will comply with Florida Housing policies while on Florida Housing premises and in the conduct of its business with Florida Housing personnel.

6. The Shimberg Center specifically accepts responsibility for payment of all taxes, assessments, or contributions that may be required to be paid to any unit of government as a result of the payments being paid to or by the Shimberg Center, if any, in conjunction with the services rendered pursuant to this Contract. At no time will the Shimberg Center make any commitments for or incur any charges or expenses for, or in the name of, Florida Housing.

7. The Shimberg Center will not be relieved of liability to Florida Housing for damages sustained by Florida Housing by virtue of any termination or breach of this Contract by the Shimberg Center.

#### H. DEFAULT AND REMEDIES

1. If any of the events listed in subparagraph 2. of this section occur, all obligations on the part of Florida Housing to continue doing business with the Shimberg Center or assign any future transaction to the Shimberg Center will, if Florida Housing so elects, terminate and Florida Housing may, at its option, exercise any of its remedies set forth herein, or as otherwise provided by law. However, Florida Housing may continue doing business with the Shimberg Center as a participant after the happening of any event listed in subparagraph 2. of this section without waiving the right to exercise such remedies, without constituting a course of dealing, and without becoming liable to include the Shimberg Center in the transaction or any future transaction.

2. The Events of Default will include, but not be limited to, the following:

a. If any report, information or representation provided by the Shimberg Center in this Contract is inaccurate, false or misleading in any respect;

b. If any warranty or representation made by the Shimberg Center in this Contract or any other outstanding agreement with Florida Housing is deemed by Florida Housing to be inaccurate, false or misleading in any respect;

c. If the Shimberg Center fails to keep, observe, or perform any of the terms or covenants contained in this Contract, or is unable or unwilling to meet its obligations as defined in this Contract;

d. If, in the sole discretion of Florida Housing, the Shimberg Center has failed to perform or complete any of the services identified in the attachments;

e. If the Shimberg Center has not complied with all Florida laws, federal laws, Florida Housing rules or Florida Housing policies applicable to the work;

f. If the Shimberg Center has discriminated on the grounds of race, color, religion, sex, national origin, or disability in performing any service identified in the attachments;

g. If the Shimberg Center does not comply with the terms and conditions set forth in Section 420.512(5), Fla. Stat.;

h. If the Shimberg Center commits fraud in the performance of its obligations under this Contract; or

i. If the Shimberg Center refuses to permit public access to any document, paper, letter, computer files, or other material subject to disclosure under Florida's Public Records Law.

Upon the occurrence of any Event of Default listed in subparagraph 2. above, Florida Housing will provide written notice of the Default detailing the grounds that constitute the Event of Default (Notice of Default), delivered by courier service or electronic mail to the address set forth in Section J, Administration of Contract, herein.

3. Upon the occurrence of any Event of Default listed in subparagraph 2. above, Florida Housing may provide the Shimberg Center a reasonable period of time to cure the Event of Default (Cure Period). If Florida Housing provides a Cure Period, Florida Housing will notify the Shimberg Center of the length of the Cure Period in the Notice of Default.

4. If Florida Housing provides a Cure Period and if the Shimberg Center is unable or unwilling to cure the Event of Default within the Cure Period, Florida Housing may exercise any remedy permitted by law. The pursuit of any one of the following remedies will not preclude Florida Housing from pursuing any other remedies contained herein or otherwise provided at law or in equity. The remedies include, but are not limited to the following:

a. Florida Housing may terminate the Contract on the tenth (10<sup>th</sup>) day after the Shimberg Center receives the Notice of Default or upon the conclusion of any applicable Cure Period, whichever is later;

b. Florida Housing may commence an appropriate legal or equitable action to enforce performance of the terms and conditions of this Contract;

c. Florida Housing may exercise any corrective or remedial actions including, but not limited to, requesting additional information from the Shimberg Center to determine the reasons for or the extent of non-compliance or lack of performance, issuing a written warning to advise that more serious measures may be taken if the situation is not corrected, advising the Shimberg Center to suspend, discontinue or refrain from incurring fees or costs for any activities in question or requiring the Shimberg Center to reimburse Florida Housing for the amount of costs incurred; or

d. Florida Housing may exercise any other rights or remedies that may be otherwise available under law.

#### I. TERMINATION

1. Florida Housing may terminate the contract, without cause, at any time upon 10 days written notice delivered by courier service or electronic mail to the Shimberg Center at the address set forth in Section J, Administration of Contract, herein.

2. The Shimberg Center may terminate this Contract, without cause, at any time upon 90 days written notice delivered by courier service or electronic mail to Florida Housing at the physical or electronic address, as applicable, set forth in Section J, Administration of Contract, herein. The Shimberg Center will be responsible for all costs arising from the resignation of the Shimberg Center..

**J. ADMINISTRATION OF CONTRACT**

1. The Florida Housing contract administrator for this Contract is:

Contract Administrator  
Florida Housing Finance Corporation  
227 North Bronough St., Suite 5000  
Tallahassee, Florida 32301-1329  
Phone: 850.488.4197  
E-mail: Contract.Admin@floridahousing.org

2. The Florida Housing program contact for this Contract is:

Nancy Muller  
Policy Director  
Florida Housing Finance Corporation  
227 North Bronough St., Suite 5000  
Tallahassee, Florida 32301-1329  
Phone: 850.488.4197  
E-mail: Nancy.Muller@floridahousing.org  
**or the designated successor.**

3. The Shimberg Center contract administrator for this Contract is:

Stephanie Gray  
Assistant VP for Research  
University of Florida  
P.O. Box 115500  
Gainesville, FL 32611  
Office: 352.392-9267  
E-mail: ufaward@ufl.edu  
**or the designated successor.**

4. All written approvals referenced in this Contract will be obtained from the parties' contract administrator or their respective designees.

5. All notices will be given to the parties' contract administrator.

**K. PUBLIC RECORDS; CONFIDENTIALITY; COPYRIGHT, PATENT, TRADEMARK; FILES**

1. **Public Records**

Files Subject to Florida's Public Records Law: Any file, report, record, document, paper, letter, or other material received, generated, maintained or sent by the Shimberg Center in

connection with this Contract is subject to the provisions of Section 119.01-.15, Fla. Stat., as may be amended from time to time (Florida's Public Records Law). The Shimberg Center represents and acknowledges that it has read and understands Florida's Public Records Law and agrees to comply with Florida's Public Records Law.

Pursuant to Section 119.0701(2)(b), Fla. Stat., the Shimberg Center will be required to comply with public records laws, specifically to:

- a. Keep and maintain public records required by the public agency to perform the service.
- b. Upon request from the public agency's custodian of public records, provide the public agency with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in this chapter or as otherwise provided by law.
- c. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of the contract term and following completion of the contract. If the contractor does not transfer the records to the public agency.
- d. Upon completion of the contract, transfer, at no cost, to the public agency all public records in possession of the contractor upon termination of the contract or keep and maintain public records required by the public agency to perform the service. If the contractor transfers all public records to the public agency upon completion of the contract, the contractor shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to the public agency, upon request from the public agency's custodian of public records, in a format that is compatible with the information technology systems of the public agency.

Notwithstanding anything contained herein to the contrary, the provisions and requirements of this paragraph shall only apply if and when the Shimberg Center is acting on behalf of Florida Housing.

**If the Contractor has questions regarding the application of Chapter 119, Florida Statutes, to the Contractor's duty to provide public records relating to this contract, contact the Corporation Clerk at:**

**Corporation Clerk  
227 N. Bronough Street, Suite 5000  
Tallahassee, Florida 32301-1329  
Phone: 850.488.4197  
E-mail: [Corporation.Clerk@floridahousing.org](mailto:Corporation.Clerk@floridahousing.org)**

2. Confidentiality

- a. If either party asserts that any information or materials intended to be delivered or provided under this Contract constitute a trade secret, or are otherwise confidential or

exempt from the public records disclosure requirements of Florida's Public Records Law, such assertion must be made writing upon forwarding such information or materials to the other party. Either party may refuse the delivery or provision of a trade secret from the other party.

b. It is the Shimberg Center's obligation and responsibility to maintain the secrecy of trade secrets and the confidentiality of other confidential information by adequately marking such materials as confidential or exempt before forwarding such information or materials to Florida Housing.

c. If the Shimberg Center is required to disclose or publish the existence or terms of transactions under this Contract pursuant to Florida's Public Records Law, then the Shimberg Center must notify Florida Housing in writing of such disclosure within 10 business after receipt of the Public Records request.

### 3. Copyright, Patent and Trademark

a. If the Shimberg Center brings to the performance of this Contract a pre-existing copyright, patent or trademark, the Shimberg Center will retain all rights and entitlements to that pre-existing copyright, patent or trademark unless the Contract provides otherwise.

b. Title to inventions or discoveries arising from this project and conceived solely by Shimberg Center employees or agents shall be owned by the University/Shimberg Center and shall be promptly disclosed in writing to Florida Housing.

c. Shimberg Center grants to Florida Housing the first option, for consideration, a nonexclusive license or an exclusive license with the right to sublicense, on terms and conditions to be mutually agreed upon. The option shall extend for 90 days from the date of disclosure to Florida Housing.

### 4. Files

a. Contents of the Files: The Shimberg Center will maintain files containing documentation to verify all compensation to the Shimberg Center in connection with this Contract, as well as reports, records, documents, papers, letters, computer files, or other material received, generated, maintained or filed by the Shimberg Center in connection with this Contract. The Shimberg Center will also keep files, records, computer files, and reports that reflect any compensation it receives or will receive in connection with this Contract.

b. Retaining the Files: The Shimberg Center will maintain these files for five (5) years after the fiscal year in which the files become inactive, except that, if any litigation, claim or audit is commenced with respect to the transactions documented by such files before the end of the aforementioned five (5) year period and extends beyond the expiration of the five (5) year period, these files will be retained until all litigation, claims, or audit findings involving the files have been resolved.

c. Access to the Files: Upon reasonable notice, the Shimberg Center and its employees will allow Florida Housing or its agent(s) access to its files during normal business hours, 9:00 a.m. to 5:00 p.m., Monday through Friday, provided such day is not a holiday.

d. **Return of the Files:** In the event this Contract is terminated, all finished or unfinished documents, data, studies, computer files, correspondence, and other products prepared by or for the Shimberg Center under this Contract will be submitted to Florida Housing within 15 days of such termination at the expense of the Shimberg Center.

**L. PERSONALLY IDENTIFIABLE INFORMATION (PII); SECURITY**

1. If the University or any of its subcontractors may or will create, receive, store or transmit PII under the terms of this Contract, the University shall provide for the security of such PII, in accordance with University policies with regards to protection of PII.

2. The University agrees to maintain written policies and procedures for PII and/or data classification. This plan must include disciplinary processes for employees that violate these guidelines.

3. The University agrees at all times to maintain reasonable network security that, at a minimum, includes a network firewall.

4. The University agrees to protect and maintain the security of data in accordance with University policies with regards to protection of PII. The University agrees that PII shall be appropriately destroyed based on the format stored upon the expiration of any applicable retention schedules.

5. The University agrees that any and all transmission or exchange of system application data with Florida Housing and/or any other parties shall take place via secure Advanced Encryption Standards (AES), e.g. HTTPS, FTPS, SFTP or equivalent means. All data stored as a part of backup and recovery processes shall be encrypted, using AES.

6. In the event of a breach of PII or other sensitive data, the University must abide by provisions set forth in section 501.171, Fla. Stat. Additionally, the University must immediately notify Florida Housing in writing of the breach and any actions taken in response to such a breach. As the information becomes available the statement must include, at a minimum, the date(s) and number of records affected by unauthorized access, distribution, use, modification or disclosure of PII; the University's corrective action plan; and the timelines associated with the corrective action plan.

**M. OTHER PROVISIONS**

1. This Contract will be construed under the laws of the State of Florida, and venue for any actions arising out of this Contract will lie in Leon County.

2. No waiver by Florida Housing of any right or remedy granted hereunder or failure to insist on strict performance by the Shimberg Center will affect or extend or act as a waiver of any other right or remedy of Florida Housing hereunder, or affect the subsequent exercise of the same right or remedy by Florida Housing for any further or subsequent default by the Shimberg Center. A waiver or release with reference to any one event will not be construed as continuing or as constituting a course of dealing.

3. Any power of approval or disapproval granted to Florida Housing under the terms of this Contract will survive the terms and life of this Contract as a whole.



4. The Contract may be executed in any number of counterparts, any one of which may be taken as an original.

5. The Shimberg Center understands and agrees to comply with the provisions set forth in Section 20.055(5), Fla. Stat.

#### N. LOBBYING PROHIBITION

No funds compensation or other resources received in connection with this Contract may be used directly or indirectly to influence legislation or any other official action by the Florida or Federal Legislature or any state or Federal agency. The Shimberg Center further acknowledges that it has not retained the services of any lobbyist or consultant to assist in the procurement and negotiation of this Contract.

#### O. LEGAL AUTHORIZATION

The Shimberg Center certifies with respect to this Contract that it possesses the legal authority to enter into this Contract and that, if applicable, its governing body has authorized, by resolution or otherwise, the execution and acceptance of this Contract with all covenants and assurances contained herein. The Shimberg Center also certifies that the undersigned possesses the authority to legally execute and bind the Shimberg Center to the terms of this Contract.

#### P. PUBLIC ENTITY CRIME

Pursuant to Section 287.133(2)(a), Fla. Stat.: "A person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a bid, proposal, or reply on a contract to provide any goods or services to a public entity; may not submit a bid, proposal, or reply on a contract with a public entity for the construction or repair of a public building or public work; may not submit bids, proposals, or replies on leases of real property to a public entity; may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity; and may not transact business with any public entity in excess of the threshold amount provided in s. 287.017 for CATEGORY TWO for a period of 36 months following the date of being placed on the convicted vendor list."

Any contract in violation of this provision will be null and void.

#### Q. CONFLICTS OF INTEREST

1. Section 420.503(32), Fla. Stat., states:

Prohibited business solicitation communication' means a private written or verbal communication between a member, officer, or covered employee of the corporation and a service provider regarding the merits of the service provider and whether the corporation should retain the services of the service provider. The term does not include:

(a) A verbal communication made on the record during a public meeting;

(b) A written communication provided to each member and officer of the corporation and made part of the record at a public meeting;

(c) A written proposal or statement of qualifications submitted to the corporation in response to a corporation advertisement seeking proposals or statements of qualifications as part of a competitive selection process.

(d) A verbal or written communication related to the contractual responsibilities of a service provider who was selected to provide services or who was included in a pool of service providers eligible to provide services as a result of a competitive selection process, so long as the communication does not relate to solicitation of business.

(e) A verbal or written communication related to a proposed method of financing or proposed projects, so long as the communication does not relate to solicitation of business.

2. By executing this contract, the Shimberg Center certifies that it will comply with, and is currently in compliance with, Section 420.512(5), Fla. Stat., as amended.

3. In addition to the conflict of interest rules imposed by the Florida Statutes, should the University become aware of any actual, apparent, or potential conflict of interest or should any such actual, apparent, or potential conflict of interest come into being subsequent to the effective date of this Contract and prior to the conclusion of the Contract, the University will provide written notification to Florida Housing, to the individual set forth in Section J, Administration of Contract herein, within 10 working days. If Florida Housing, in its sole discretion, finds the University to be in non-compliance with this provision, without prior written consent from Florida Housing's Executive Director, any compensation received in connection with this Contract shall be subject to forfeiture to Florida Housing and all obligations on the part of Florida Housing to continue doing business with the University or assign any future transaction to the University shall, if Florida Housing so elects, terminate.

#### **R. ENTIRE AGREEMENT**

This Contract, including any and all attachments, embodies the entire agreement of the parties. There are no other provisions, terms, conditions or obligations between the parties. This Contract supersedes all previous oral or written communications, representations or agreements on this subject.

#### **S. SEVERABILITY**

If any provision of this Contract is in conflict with any applicable statute or rule, or is otherwise unenforceable, then such provision will be deemed null and void to the extent of such conflict or unenforceability, and will be deemed severable, but will not invalidate any other provision of this Contract.

IN WITNESS WHEREOF, the parties have executed this Contract Number 007-2019, each through a duly authorized representative, effective on July 1, 2019.

UNIVERSITY OF FLORIDA ON BEHALF OF  
THE SHIMBERG CENTER FOR HOUSING STUDIES

By: 

*Lisa C. Stroud*  
Name/Title: Associate Director

Date: 6-24-2019

FEIN: 59-6002052

FLORIDA HOUSING FINANCE CORPORATION

By: 

Name/Title: Hugh R. Brown / General Counsel

Date: 6-26-19

**EXHIBIT A  
SCOPE OF WORK**

**CLEARINGHOUSE, FY 2019-2020**

**A. Continue to build on the Clearinghouse website redesign with improvements to functionality.**

1. Add navigation tools to guide user to data and results tables.
2. Add filtering, sorting, and custom query functions to results tables.

**B. Revise Affordable Housing Needs Assessment (AHNA) demand model.**

1. Engage UF Bureau of Economic and Business Research (BEBR) and other expertise to update household projection model. This project may extend over two fiscal years depending on BEBR availability.

**C. Add policy-related data and content to the Clearinghouse.**

1. Produce research briefs and fact sheets based on 2019 Rental Market Study.
2. Produce updated county needs table using Rental Market Study methodology when 2014-2018 American Community Survey dataset is released, likely in Spring 2020.
3. Develop disaster effects and recovery application based on data available from OpenFEMA and/or individual assistance applications.
4. Add market-rate rental data tables. Potential sources include CoStar and Zillow coupled with Census and other publicly available data sources.
5. Re-launch parcel viewer application with query tool allowing users to find residential parcels by characteristics such as housing type, value, sales history, and year built.
6. Produce analysis of occupancy and length of tenure in Florida Housing properties using TIC and LDA data.
7. Continue to add data visualization and mapping applications, with associated research briefs and fact sheets.

**D. Maintenance and update of Clearinghouse applications and data warehouse**

1. Update datasets and website tables. See below for update schedule.

| <b>UPDATE SCHEDULE for Housing Datasets</b> |   |                        |        |                             |                    |
|---|---|------------------------|--------|-----------------------------|--------------------|
| Dataset                                     | Topics using dataset  | Frequency of Updates*  |        |                             |                    |
|   |   | Update in<br>2019/2020 | Annual | More than<br>once a<br>year | 2 or more<br>years |
| AHNA Model                                  | Comprehensive Plan Data,<br>Population and Household<br>Projections | X                      | X      |                             |                    |
| Assisted Housing Inventory                  | Assisted Housing Inventory,<br>Comprehensive Plan Data              | X                      | X      | X                           |                    |
| Lost Properties Inventory                   | Assisted Housing Inventory  | X                      | X      |                             |                    |
| American Community Survey                   | Affordability,<br>Comprehensive Plan Data,<br>Special Needs         | X                      | X      |                             |                    |

|   |                              |   |   |   |   |
|---|------------------------------|---|---|---|---|
| Property Appraiser tax roll   | Supply & Sales               | X | X |   |   |
| HUD FMR and Median Income   | Income & Rent Limits         | X | X |   |   |
| Florida Housing income and rent limits  | Income & Rent Limits         | X | X |   |   |
| Rental Market Study   | Affordability, Special Needs | X |   |   | X |
| FL DEO Wage Data  | Affordability                | X | X |   |   |
| DBPR condo and mobile home licensing data   | Supply & Sales               | X |   | X |   |
| HMDA  | Lending                      | X | X |   |   |
| Social Security and SSI Benefit Levels  | Special Needs                | X | X |   |   |
| Public Housing Agencies   | Assisted Housing Inventory   | X | X |   |   |
| <p>* The individual datasets and applications listed here can represent multiple elements updated at various time and on different update schedules. The basic HUD property characteristics in AHI, for example, are updated annually but the rental assistance contract information may be updated as often as bi-monthly. Thus, a particular dataset or application may have more than one entry in the frequency of updates.</p> |                              |   |   |   |   |

**E. Expand communication and outreach to users.**

1. Provide technical assistance through the Clearinghouse website and Clearinghouse staff by:

- a. Responding to the variety of questions or requests for information or assistance from daily emails and phone calls seeking (1) clarification or further explanation of website information, (2) assistance in finding information either on the website or from other sources, or (3) advice or opinion (this type of technical assistance is usually resolved or addressed within 5-30 minutes of staff time per contact).
  - b. Responding to specific requests for customized data or assistance requiring from one hour to several days of staff time to address. Production of larger customized data sets requiring one week or more of staff time will require a separate funding source.
2. Ensure public is aware of data and resources available from Clearinghouse.
- a. Use redesigned Shimberg home page and Twitter for regular announcements of new materials including fact sheets, research briefs, and visualizations.
  - b. Increase citations of Shimberg Center data in news media and in social media of housing-related organizations.
  - c. Conduct presentations at relevant local, regional and state meetings.
  - d. Create relationships with academic researchers with interest in housing policy and evaluation within the University of Florida and other universities. Continue to promote the use of Clearinghouse data in academic research.

**F. Prepare year-end report.**

**Amount of award: \$315,000 (includes 10% Indirect Costs)**

**Payment due:**

End of Quarter 2 – 50%

End of Quarter 4 – 50% (upon final report)